

Sample Script for Survey Distributors

Person-Centered Contraceptive Counseling measure (PCCC)

In this example, the site has decided to use **paper surveys** and collect them in an **anonymous box**. Please change the script to fit your site's survey distribution and collection method.

How to tell a patient about the survey after their visit

“**[Health Center Name]** is working to improve our birth control services. We are inviting patients to do a survey about their experience. Your answers are private and will not be shared with your provider or staff. Do you have 2 minutes to complete the survey?”

- **If patient WANTS to complete survey:**

“Great, thank you! **[hand patient survey]** Please do not put your name on it. Once you finish, you can put the survey in this box **[show them where to find them box]**. Let me know if you have questions.”

- **If patient DECLINES survey:**

“Ok, no problem. Thank you for coming in, have a nice rest of your day!”