

PCCC Measure Pre-Implementation Assessment

Purpose: This document is designed to help evaluate the extent to which an organization or health center site has addressed operational considerations as it prepares to administer the Patient-Centered Contraceptive Counseling survey to eligible patients who received contraceptive counseling. It is intended for use by family planning and primary care settings to identify implementation considerations that, when identified and addressed during the planning phase, will increase the likelihood that investments in implementing the PCCC will yield meaningful data and improved outcomes. In no way are all the considerations listed prerequisites for an organization or health center site to achieve successful implementation.

Instructions: With your organization or health center site in mind, please read each of the statements below and indicate whether the policy or practice is or is not in place by selecting “Yes” or “No,” respectively. If you cannot affirmatively answer “Yes” or “No,” respond “Don’t Know”. Please do not spend too much time on each statement. It is best to move through the survey quickly. Multiple people in different positions should complete the survey, then compare responses.

Organization / Health Center Site Name: _____

Organization	Yes	No	Don't Know
1. Even during times with competing priorities, the quality of contraceptive care provided to patients is a priority for senior leadership.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Senior leadership (i.e., CEO, COO, Medical Director) communicates a vision for how contraceptive care – including patient-centered contraceptive counseling – should be delivered to patients.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Policies and protocols are in place to ensure women are screened for their pregnancy intentions and provided with patient-centered contraceptive counseling on all methods, where appropriate and as desired.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Senior leadership recognizes the value of measuring and improving patients’ experience with care as part of continuous quality improvement efforts.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Leadership has a vision for how to use PCCC measure data in partnership with health care providers to enhance the quality of contraceptive care delivered to patients.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. My organization has feedback loops in place to regularly communicate performance measure data back to providers and other key staff.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Health Center	Yes	No	Don't Know
7. The health center has designated an individual with proficiency and sufficient authority to coordinate the implementation of the PCCC survey, including patient identification, survey administration, and data management activities.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. The health center has a standard workflow for providing contraceptive counseling into which PCCC survey administration can be integrated.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9. The health center has identified a process for administering PCCC surveys to eligible patients.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. The health center has identified a process for collecting and storing completed surveys.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. The health center has identified a process for entering survey data and analyzing results.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. Confidentiality protections are in place to safeguard the privacy of patients who received contraceptive counseling and are eligible to complete the PCCC survey.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. All health center staff have been introduced to the PCCC measure, its purpose, and how it will be carried out.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. The health center has a process to communicate updates about the PCCC measure, specifically addressing issues with implementation, to all involved staff.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff Skills, Beliefs, and Roles & Responsibilities	Yes	No	Don't Know
15. Staff are skilled in providing contraceptive counseling and services in a medically accurate, patient-centered manner that prioritizes patient preferences and autonomy.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. Health center teams understand that the goal of quality improvement initiatives, like the PCCC measure, is to enhance the quality of patient care—not to “ding” providers and staff.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17. All appropriate health center staff have received training to carry out their role in PCCC measure, including activities related to patient identification, survey administration, survey collection, and data management.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18. The health center has a plan for training new and visiting staff on carrying out the PCCC measure.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>