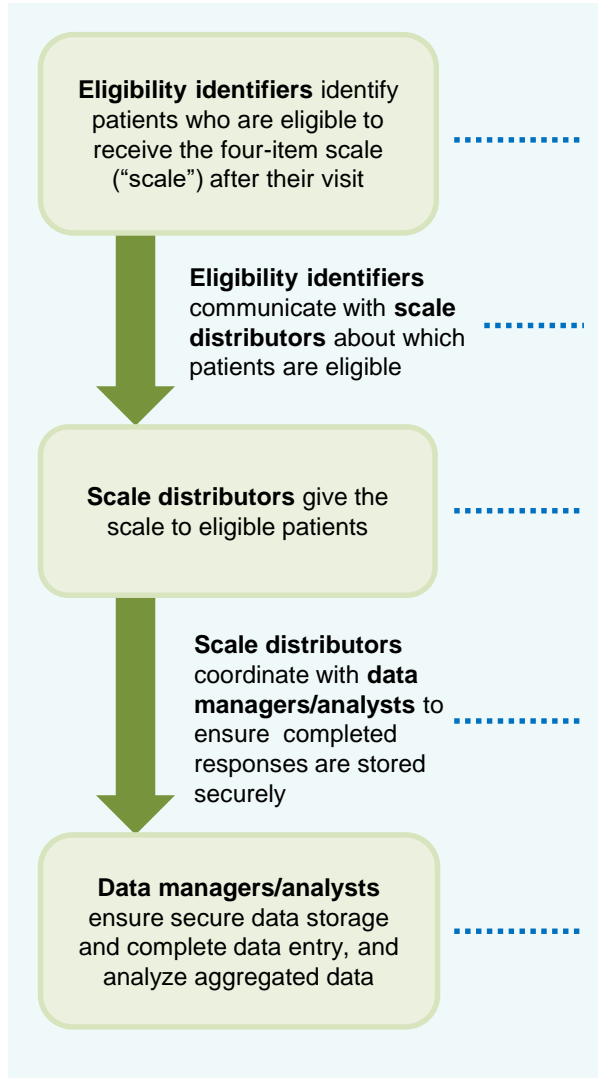


# Person-Centered Contraceptive Counseling (PCCC) Measure Workflow Template

## Measure workflow



## Example roles and implementation strategies

### Eligibility identifiers may be:



- Providers who give counseling during visits
- Medical assistants or other members of the health care team who screen patients
- Administrative staff people or other team members reviewing schedules before appointments

### Communication strategies may include:

- Verbal communication between eligibility identifiers and scale distributors
- Use of electronic or paper chart flags
- Use of a flyer that eligibility identifiers give to eligible patients to hand to scale distributors

### Scale distributors may be:



- Medical assistants or other members of the health care team who can hand the scale to patients in exam rooms after visits
- Front desk staff who can give the scale at check-out

### Providers of counseling should not be scale distributors.

### Coordination strategies may include:

- Verbal communication between scale distributors and data managers/analysts about rooms where patients are completing the scale
- Use of a secure box where the scale distributor tells patients to drop their completed scale

### Data managers/analysts may be:



- Members of QI or IT teams
- Other staff tasked with data entry, management, or analysis

## Roles and implementation strategies at \_\_\_\_\_ (site name)

### Eligibility identifiers will be:



The communication strategy between **the eligibility identifiers** and the **scale distributors** will be:


### Scale distributors will be:



The coordination strategy between **scale distributors** and **data managers** will be:

### Data managers/analysts will be:




**NOTE: The same individuals may serve as eligibility identifiers, scale distributors, and/or data managers/analysts depending on clinic flows and processes.**

**Identification of patients  
eligible to respond to the  
PCCC scale**



**Distribution of the scale  
to eligible patients**



**Scale data collection,  
management, and  
analysis**