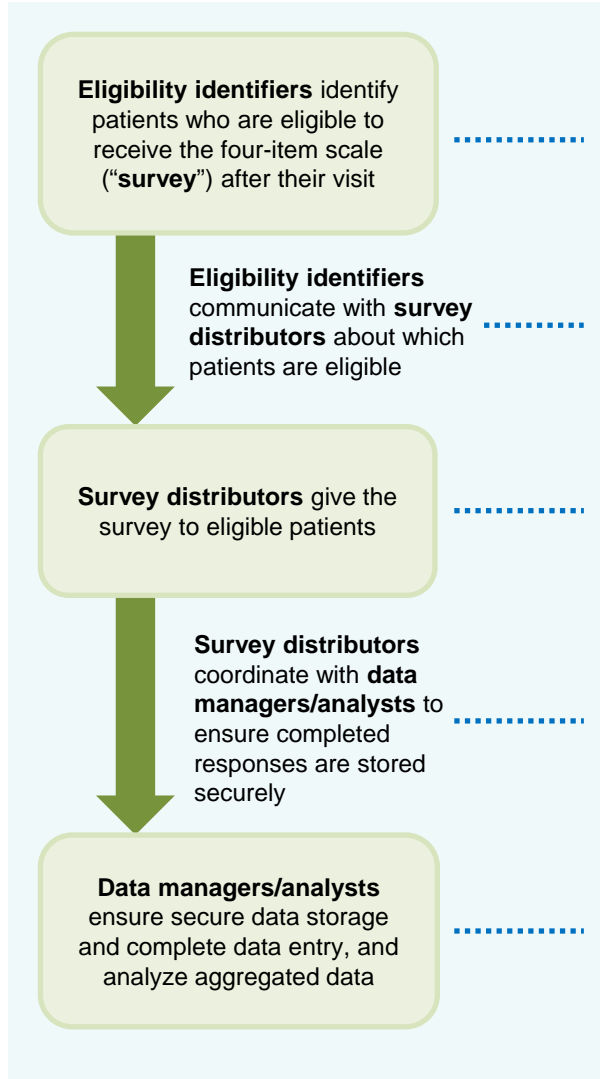


Person-Centered Contraceptive Counseling (PCCC) Measure Workflow Template

Measure workflow



Example roles and implementation strategies

Eligibility identifiers may be:

- Providers who give counseling during visits
- Medical assistants or other members of the health care team who screen patients
- Administrative staff people or other team members reviewing schedules before appointments

Communication strategies may include:

- Verbal communication between eligibility identifiers and survey distributors
- Use of electronic or paper chart flags
- Use of a flyer that eligibility identifiers give to eligible patients to hand to survey distributors

Survey distributors may be:

- Medical assistants or other members of the health care team who can hand the survey to patients in exam rooms after visits
- Front desk staff who can give the survey at check-out

Providers of counseling should not be survey distributors.

Coordination strategies may include:

- Verbal communication between survey distributors and data managers/analysts about rooms where patients are completing the survey
- Use of a secure box where the survey distributor tells patients to drop their completed survey

Data managers/analysts may be:

- Members of QI or IT teams
- Other staff tasked with data entry, management, or analysis

Roles and implementation strategies at _____ (site name)

Eligibility identifiers will be:

The communication strategy between **the eligibility identifiers** and the **survey distributors** will be:

Survey distributors will be:

The coordination strategy between **survey distributors** and **data managers** will be:

Data managers/analysts will be:



NOTE: The same individuals may serve as eligibility identifiers, survey distributors, and/or data managers/analysts depending on clinic flows and processes.

**Identification of patients
eligible to respond to the
PCCC survey**



**Distribution of the
survey to eligible
patients**



**Survey data collection,
management, and
analysis**